





Who does what?


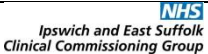

Suffolk LMC





• Ipswich and East Suffolk CCG

• Suffolk GP Federation

• NHS England

				
Role	<p>The LMC is the statutory professional organisation elected to represent all GPs in the locality</p>	<ol style="list-style-type: none"> 1. Commissioning health services including emergency care, most secondary care, mental health services and community services. 2. Co-commissioning primary care and some specialist (tertiary) health services. 	<p>Suffolk GP Federation has three objectives:</p> <ol style="list-style-type: none"> 1. Support practices to improve quality and address capacity issues. 2. Support practices with income streams and costs. 3. To build a sustainable Federation available to support Suffolk primary care in the long term. 	<p>NHS England oversees the budget, planning, delivery and day-to-day operation of the direct commissioning function of the NHS in England as set out in the Health and Social Care Act 2012 and assurance of CCGs in delivery of their statutory functions. It is responsible for commissioning primary care services (GP Services, Optometrists Community Pharmacy and NHS dentists), PH Section 7A services, secondary care dental services, specialised health care, health and justice and military health services.</p>
Support to Practices	<p>The LMC represents and advises on:</p> <p>GPs as primary care providers</p> <ul style="list-style-type: none"> • GP contracts – GMS, PMS and Salaried • GMS regulations • NHS England/CCG policies • NHS complaints process and disciplinary procedures • Commissioning of local health services <p>GPs as professionals</p> <ul style="list-style-type: none"> • Profession-led regulation and professional standards • Education and training • Liaison with consultants and hospital colleagues • General Medical Council • National professional bodies BMA and RCGP • Occupational health issues • Liaison with other professions allied to medicine <p>Links with other bodies</p> <p>The LMC maintains a network of formal and informal contact on behalf of GPs with bodies such as</p> <ul style="list-style-type: none"> • NHS England • CCGs • BMA/GPC • RCGP • Dispensing Doctors Association • National Association of Primary Care • NHS Alliance • Members of Parliament • Local Government • Other Representative Committees 	<ol style="list-style-type: none"> 1. Commissioning responsibilities Deliver all statutory responsibilities with and on behalf of Membership 2. Advocacy For 'fair share' resources for Ipswich and East Suffolk <p>Co-commissioning of Primary Care</p> <ol style="list-style-type: none"> 3. Maximise the potential of co-commissioning of primary care with NHS England to meet local priorities, including, following engagement with membership, adaptation of DES and QOF. 'Day to day' monitoring of PMS Dashboard. 4. Primary care strategy (work at scale; recruitment and retention of clinicians and specific support programme for Ipswich as well as the Suffolk Federation's Prime Minister's Challenge Fund plans 5. CQC Support in preparation for CQC and after inspections, where needed, and share learning, as appropriate 6. Medicines Management Day to day pharmacist and technician support on the phone, via email and 'on site' (at least fortnightly) 7. General queries about commissioned services including Ipswich Hospital, mental health services, community services. Immediate responses where possible, no longer than 20 working days. 8. Training, education and development programme for GPs, nurses, medical secretaries and practice managers in person and on-line 	<p>The Federation was established to enable primary care to 'work at scale'. We do this by:</p> <ul style="list-style-type: none"> • Facilitating practices working together in an open, democratic and transparent way. • Addressing issues which are optimally solved by collaboration (rather than by individual practices). • Providing a management infrastructure. <p>The Federation manages three types of activity:</p> <ol style="list-style-type: none"> 1. Primary care 'Working at Scale' – examples include <ul style="list-style-type: none"> • Delivering evening/weekend primary care services which avoids each practice having to open and makes best use of our scarce resources. • Managing complex service changes which transfer significant work from hospitals into the community and primary care. • Leading a Suffolk wide workforce programme including GP recruitment and retention programmes. • Supporting practices to deliver services where economies of scale mean it is sensible for one organisation to take a management lead e.g. 2. Services to practices – including: <ul style="list-style-type: none"> • Bulk discounts e.g. for medical defence cover. • Delivery of services e.g. the care Home LES in Felixstowe. • Practice Manager forum's and development. • Bidding for contracts where practices have an interest in how the services are delivered, for example it is work undertaken by primary care. 	<p>NHS England is responsible for:</p> <ul style="list-style-type: none"> • Improving patient experience • Contract management of GP, NHS Dentists, Community Pharmacy and Optometrists contracts • IT Technology, systems and data (although some functions delegated to individual CCGs) • Partnerships and relationships with other stakeholders • Direct commissioning - including specialised services, health and justice healthcare and services for members of the armed forces. • Quality improvement and clinical leadership • Governing frameworks • Patient safety • Patient involvement • Strategic and Operational Planning • Emergency Preparedness, Resilience and Response (EPRR) • Primary care support services <p>The public health services NHS England commissions directly are:</p> <ul style="list-style-type: none"> • National immunisation programmes. • National screening programmes. • Public health services for offenders in custody. • Sexual assault referral centres. • Public health services for children aged 0-5 years (including health visiting, family nurse partnerships and much of the healthy child programme). • Child health information systems.

	 <p>Supporting GPs The LMC provides help and advice to assist GPs in the whole range of activity they are involved in within the NHS. Help available includes</p> <ul style="list-style-type: none"> • Contractual arrangements • Complaints • Premises • Partnership affairs • Employment matters • Disputes with NHS England <p>National representation The LMC represents GPs views nationally through the General Practitioners Committee, which is a standing committee of the BMA. It is recognised by the Department of Health as the NHS GPs sole negotiation body.</p>	 <p>9. Electronic support tools</p> <ul style="list-style-type: none"> • RAIDR – practice level tool providing information about patients use of health services • Map of Medicine for pathways and referral documents; • Optimise Rx for safety, quality and cost effective prescribing recommendations <p>10. Patient and public involvement</p> <ul style="list-style-type: none"> • Support for PPGs through on-line resources and two meetings per annum • Patient communication campaigns <p>11. IT</p> <ul style="list-style-type: none"> • Support to practices in respect of hardware, infrastructure and some software, in accordance with the NHS GP IT Framework <p>12. Estates</p> <ul style="list-style-type: none"> • Work with local practices to establish productive relationships with NHS England and Propco to facilitate high quality buildings with East Suffolk. This will include supporting practices to identify key partners for any potential new buildings and the potential for joint working with local practices. 	 <p>3. Services to patients - the Federation manages a portfolio of services including</p> <ul style="list-style-type: none"> • Non-obstetric ultrasound, community ENT and cardiology in East Suffolk. • Lymphoedema and community pain in West Suffolk. • Diabetes in North East Essex. Managing these services allows us to: • Demonstrate to commissioners how primary care can deliver a wider range of services and thus support a shift of resources from secondary care. • Fund the Federation without annual practice contributions. <p>The Federation has a turnover of approximately £6m and directly employs 60 staff. The organisation has a comprehensive infrastructure including:</p> <ul style="list-style-type: none"> • A five person senior management team. • IT. • Governance. • Systems and processes e.g. HR and finance. CQC registration. 	
<p>Funding</p>	<p>LMCs are funded by GPs. In Suffolk this is through a voluntary levy paid by all practices in the area.</p>	<p>The CCG is funded by NHS England. The budget for 2015/16 is £440million. The CCG is required by law to meet its budget.</p>	<p>Practice members contributed a one off membership fee of 30p per patient when they joined the Federation. No further contributions are payable and the organisation is financially self-sustaining from its providing activities</p>	<p>NHS England is the biggest recipient of NHS money; with a 2014/15 allocation of around £97bn to deliver its agreed mandate (the mandate is the annual agreement between the Health Secretary and NHS England for the delivery of healthcare services).</p> <p>From the total, NHS England allocated approximately:</p> <ul style="list-style-type: none"> • £67bn to CCGs • £14bn to specialised commissioning • £12.5bn to Primary Care • £2bn to Public Health s7a <p>For Suffolk the Finance team are:</p> <ul style="list-style-type: none"> • Matthew Thorpe – Head of Finance Direct Commissioning • Wendy Cooper – Finance Manager • Angel Herrera – Assistant Finance Manager (Primary Care)

				
Governance	<p>Elections take place every three years. Any GP included in the Suffolk Medical Performer List can be nominated for election.</p> <p>The current Committee is:</p> <p>Dr Godfrey Reynolds (Chair) Dr Richard West (Vice Chairman and acting Treasurer) Dr Ian Hume (GPC Representative) Dr John McGough (BMA Representative)</p> <p>Members:</p> <p>Dr Christopher Browning Dr Crispin Dunne Dr Sara Garrod Dr Jeremy Halfhide Dr Lucy Henshall Dr Peter Irwin Dr Akash Karki Dr Billy McKee Dr Robbie Moffat Dr Gareth Richards Dr Peter Smye Dr Dipika Thakerar Dr Firas Watfeh Dr Stephen Ball</p> <p>Contacts</p>	<p>All GP practices are members of the CCG. Elections for GP representatives are held every three years.</p> <p>The current Governing Body is:</p> <p>Dr Mark Shenton (Chair) Dr Billy McKee Dr Paul Kaiser Dr Imran Qureshi Dr Paul Bethell Dr Mike McCullagh Dr John Hague</p> <p>Graham Leaf, Lay Member for Governance Pauline Quinn, Lay Member for Patient and Public Involvement</p> <p>Julian Herbert, Accountable Officer Barbara McClean, Chief Nurse Carl Goulton, Chief Finance Officer Maddie Baker-Woods, Chief Operating Officer Amanda Lyes, Chief Corporate Services Officer Wendy Tankard, Chief Contracts Officer Richard Watson, Chief Redesign Officer</p>	<p>The Federation has a Board comprised of GPs and PMs from member practices plus the Chief Executive and an independent.</p> <p>The Federation Board is:</p> <p>CIA – Dr Paul Driscoll Bury/Blackbourne – Dr Crispin Dunn Deben Health Group – Jane Wallace Forest Health/Mildenhall - Scott Burley & Dr Nick Raynor Haverhill/Sudbury – Ann Sisson Ipswich – Dr Debs Banerjee, Dr David Ward & Andrea Clarke Suffolk Brett Stour – Dr Simon Rudland Independent – Marilyn Martin CEO – David Pannell</p> <p>The Board delegates certain governance to its Integrated Governance Committee which comprises:</p> <p>Dr Paul Driscoll Jane Wallace Andrea Clarke Marilyn Martin David Pannell Julie Smith – Operations Director Frances Hounslow – Finance Manager</p>	<p>NHS England Midlands and East is one of four regional teams that directly commission the above services and provide assurance of CCGs within their locality. NHS England has a national Board including Non-Executive Directors. Local decision making is exercised through the Regional Management team across Midlands and East and the Executive Management Team within the East Midlands team. The East Midlands team covers the 15 CCGs across Essex, Suffolk, Great Yarmouth and Waveney, Norfolk, Cambridge and Peterborough.</p> <p>The East Senior Director Team is:</p> <ul style="list-style-type: none"> Andrew Pike – Director of Commissioning Operations Adrian Marr – Director of Finance Christine Macleod – Medical Director Margaret Berry – Director of Nursing Ruth Derrett – Locality Director for Cambridgeshire, Peterborough and Norfolk Alistair McIntyre – Locality Director for South and West Essex Carole Theobald – Locality Director for Suffolk, GY&W, Mid and NE Essex <p>For Suffolk the direct commissioning team consists of:</p> <ul style="list-style-type: none"> Carolyn Larsen – Head of Commissioning Tracy Manzi (until 31.07.15) – Contract Manager Stuart Smith – Assistant Contract Manager Vacant – Primary Care Commissioning Officer Admin Support – Katie Barnes, Lloyd Jones & Jude Watson <p>In addition support is provided for direct commissioning through the Medical, Nursing and Finance teams.</p>
Contacts	<p>Simon Jones, Chief Executive SimonJones@suffolklmc.co.uk 07767 160888 Christine Watts, Executive Officer ChristineWatts@suffolklmc.co.uk 07767 118297</p>	<p>Claire Pemberton 01473 770214 claire.pemberton@ipswichandeastsuffolkccg.nhs.uk Lorraine Parr 01473 770141 lorraine.parr@ipswichandeastsuffolkccg.nhs.uk Sheri Probert 01473 770259 sheri.probert@ipswichandeastsuffolkccg.nhs.uk</p>	<p>Linda West Linda.west@suffolkfed.org.uk 07814 301605</p>	<p>ENGLAND.EssexATAdmin@nhs.net.</p>