

URGENT CARE SERVICES - OUT OF HOURS, GP+ AND ED STREAMING

Dear Colleague,

Supporting colleagues over the next few months – Message from Dr Ehsan Ahmadi

The Fed is preparing for the potentially extraordinary pressures we and system colleagues, may face in the next few months. To support each other we are planning to adopt a one service approach. This might involve moving patients and clinicians between services at short notice in exceptional circumstances.

We have tested this out over the last few weekends with our ED Streaming service. When ED streaming colleagues are really busy our ED streaming nurse identifies patients who can be seen in OOH or GP+ at Riverside if there is spare capacity. Patients have been screened for Covid and will be booked into a f2f appointment. They will not need a telephone consultation and it will be clear they have come from ED. Please give us feedback and we will review how it is going each week.

Dr Debs Banerjee Dr Ehsan Ahmadi
 Urgent Care medical directors

Wendy Hines Catriona McCallum
 Nurse clinical leads

Clexane

Only Clexane will be available at all ED streaming sites to administer for "query DVT". West Suffolk DVT service have confirmed they are happy for us to use Clexane despite indicating Tinzaparin on the referral form.

Be careful with DXS

When completing a referral form on DXS, that you wish to save, please save it as a 'draft' and not as a 'complete'. If this happens and a task is not sent, the referral can be missed. Forms only need saving as 'complete' if the clinician author is sending the referral off themselves e.g. TIAs.

Roche update

Full blood testing is available for new patients and the 10% backlog.

Closing cases – thank you

Knowing the outcomes from out of hours consultations is important for our clinical governance. Since August the number closed incorrectly have halved which is brilliant. Thank you.

Drug alert

Service users of Change Grow Live Norwich, report issues with the purity of crack cocaine in the area. A regular user has been hospitalised with psychosis and burns inside their mouth. This may have come from other substances being mixed into the crack cocaine.

PPE wearing and protocol & clear desks

Please continue to wear appropriate PPE, and take care following our PPE donning and doffing procedures.

If you have any questions on this please email:
PPE@Suffolkfed.org.uk

Thank you for keeping desks clear. This has greatly improved and helps all of us.



Brexit

In case you have forgotten, the transition period ends in two months. The main impact on us is likely to be around the availability of medicines and medical devices. We will keep you updated.

Thank you from EEAST

Your support providing clinical advice to ambulance crews is greatly appreciated. Since a peak of nearly 200 calls in May, approximately 100 paramedics and patients are assisted by you each month.

Look out for vulnerable children

While the pandemic has caused increased safeguarding concerns across society, the very young appear to have been disproportionately affected. More than 300 "serious incident notifications" of injury and death, involving children, were reported by local authorities between April and October, of which almost 40% involved children under the age of one. The lockdown put strain on us all but in particular the most vulnerable during the second lockdown.

NICE guidelines updates:

[NICE Bites: Pneumonia \(antimicrobial prescribing\)](#)

Medication updates:

[Royal Pharmaceutical Society writes to British Retail Consortium about risks of supermarket medicine substitutions as part of home delivery practice](#)

[Proposals for more efficient and responsive access to medicines for patients](#)

[Evaluation of a pharmacist-led actionable audit and feedback intervention for improving medication safety in UK primary care: An interrupted time series analysis](#)

[Access to new medicines in the English NHS](#)

[Which emergency contraceptives can be used while breastfeeding?](#)

[Can low dose aspirin be used in breastfeeding mothers as an antiplatelet agent?](#)

[Medicines Q&A: What is the evidence for verapamil for prevention of cluster headache?](#)

[What is the optimal prokinetic dose of erythromycin in adults?](#)

[Association of Therapies With Reduced Pain and Improved Quality of Life in Patients With Fibromyalgia – A Systematic Review and Meta-analysis](#)

[Use of hormone replacement therapy and risk of breast cancer: nested case-control studies using the QResearch and CPRD databases](#)

[Investigation into management of venous thromboembolism risk in patients following thrombolysis for an acute stroke](#)

[How can people who need thickened fluids take medicines?](#)

[Thickening agents and thickened fluids: do they interact with medicines?](#)

[World Antimicrobial Awareness Week \(WAAW\) & European Antibiotic Awareness Day \(EAAD\): Resources toolkit for healthcare professionals in England in the context of the COVID-19 pandemic](#)

Vaccine updates:

[National Seasonal Influenza Immunisation Programme 2020/21: primary care frequently asked questions](#)

[Flu vaccines and supply for the national flu programme 2020 to 2021](#)

[Vaccine update: issue 312, October 2020, flu special edition](#)

[Flublok vaccine given authorisation for temporary supply in the UK to meet public health need](#)

[Updating ethnic contrasts in deaths involving the coronavirus \(COVID-19\), England and Wales: deaths occurring 2 March to 28 July 2020](#)

[New measures to support roll-out of vaccines in the UK](#)



COVID updates:

[REACT-1 study of coronavirus transmission: October 2020 interim results](#)

[REACT-2: real-time assessment of community transmission – antibody waning](#)

[Warfarin and other anticoagulants – monitoring of patients during the COVID-19 pandemic](#)

[A perfect storm: Root cause analysis of supra-therapeutic anticoagulation with vitamin K antagonists during the COVID-19 pandemic](#)

[Quarantine alone or in combination with other public health measures to control COVID-19: a rapid review](#)

[Travel-related control measures to contain the COVID-19 pandemic: a rapid review](#)

[Universal screening for SARS-CoV-2 infection: a rapid review](#)

[Living with Covid19](#)

[Deaths in people from Black, Asian and minority ethnic communities from both COVID-19 and non-COVID causes in the first weeks of the pandemic in London: a hospital case note review](#)

[Community pharmacy in the context of coronavirus \(COVID-19\): updated guidance and standard operating procedures](#)

[Are the steroids a blanket solution for COVID-19? A systematic review and meta-analysis](#)

Other:

[Care Quality Commission publishes annual State of Care report \(2019/20\)](#)

